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# Abstract

## Method of ordering and dispatching articles

An electronically transmitted purchase order is registered at an online provider (2). He then sends an order with data for a code relating to the purchase order electronically to a corresponding manufacturer or supplier (3). Following the production and/or provision of the ordered articles in neutral packaging (3.1) provided with the code, they are dispatched to a service center (6). Furthermore, the online provider (2) sends an electronic instruction to print corresponding labels with the recipient address and, if required, an invoice, a delivery note and letters and information documents in the online provider layout, with the digital data needed for this purpose and data for the code, to a print center (4) of the service center (6). In the service center (6), the articles and the printed-out documents are put together in accordance with the code and, after preparation for dispatch, are sent to the purchaser as packages (6.1) in the online provider layout.

FIG. 1

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